

Appendix 2
Damp and mould service demand
April 2025 onwards

Repairs that reference damp and/or mould in the tenant's initial report to the customer service repairs team. The source report document will change from November 2025 following roll out of Awaabs Law, this data is based on a report extracted from NEC.

	April 25	May 25	June 25	July 25	Aug 25	Sept 25	Oct 25**	Nov 25	Dec 25	Jan 26	Feb 26	March 26	Running Total
Repairs Orders Received	11	12	28	40	10								101
Completed Repairs	40	17	83	113	54								307
P1 repairs completed	0	1	2	9	2								14
P2 repairs completed	32	9	56	83	36								216
P3 repairs completed	8	7	25	21	16								77

** Change in reporting due to inception of Awaabs Law.